



July 25, 2022

Re: Delivery costs and Fuel surcharges

As you all know, fuel costs, in particular the cost of Diesel fuel, has gone through the roof in recent months. This is adding a significant amount of costs to delivering your orders.

Additionally, over the past year, ocean freight, air freight, and trucking rates have in many cases more than doubled before additional fluctuating fuel surcharges are added.

We therefore implemented an emergency fuel surcharge on June 1st to help offset these costs while we review our brand portfolio to eventually build these additional costs into prices once they stabilize.

We have received some feedback on our emergency FSC and have therefore adjusted it by region and made it a flat rate in order to make it fair and more equitable for all customers. In instances where multiple pallets are shipping a slightly reduced per pallet flat rate will be applied. The changes are effective Monday, July 25th, 2022.

It is our hope that we can reduce and eventually eliminate this measure over time. Once again, we appreciate your understanding and continued support.

Should you have any questions or concerns, your local rep and our customer service team are here to help.

Sincerely,

The team at Dovre Specialty Foods